



ORDER FORM

FOR

PLATFORM SERVICES

v1.0 January 2026

[CustomerName]

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PLATFORM SERVICES

1. INTRODUCTION

- 1.1. Words and phrases in this document beginning with a capital letter shall, except where expressly defined within this Order Form, have their respective meanings given in the **General Terms and Conditions for Platform Services** (the “**Platform GTCs**”).
- 1.2. This Order Form forms part of the Agreement (see §3 of the Platform GTCs), which is a legally binding contract between:
- 1.2.1. **HyBird Ltd.**, a private limited company incorporated in England with company number 09863415 and whose registered office is located at 167 Great Portland Street, 5th Floor, London, England W1W 5PF (the “**Supplier**”); and
- 1.2.2. **[Customer Name]**, a **[company type]** incorporated in **[Jurisdiction]** with company number **[number]** and whose registered office is located at **[address]** (the “**Customer**”).

2. PLATFORM SERVICES

- 2.1. The Supplier has developed the software Platform known as “*Clarity*”.
- 2.2. The Platform operates as a digital twin for the Customer’s Sites deploying point solutions to facilitate smarter industrial asset management by the Customer (as more particularly described in the Platform Specification).
- 2.3. The Customer wishes to deploy, access, and use the Platform and receive the Platform Services on the terms and conditions set out in the Agreement.
- 2.4. As part of the Platform Services, the Customer wishes to subscribe to the Platform Service components set out in Appendix 1.
- 2.5. The Supplier shall, under the Agreement, provide the Platform Services in accordance with the Platform GTCs from the Go-live Date (as defined in in Appendix 1).

3. THE AGREEMENT

- 3.1. The Agreement is comprised of the following documents:

Document	Location
Order Form	This document.
General Terms and Conditions for Platform Services	The provision and receipt of the Platform Services are subject to the Platform GTCs current as at the Effective Date and available for viewing and download through the Trust Site (identified in Appendix 1).
Platform Specification	[•]
Support Specification	[•]
Security Controls	[The Trust Site]
Data Processing Terms	[The Trust Site]
BCDR Plan	[The Trust Site]
Minimum Technical Requirements	[The Trust Site]

- 3.2. The Platform GTCs are fully and effectively incorporated into the Agreement and apply to the exclusion of any terms which the Customer may seek to apply (including in any purchase order).

4. SUBSCRIPTION PERIOD

- 4.1. Without prejudice to paragraph 2.5, the Agreement shall:
- 4.1.1. be effective (and binding on the parties) from [DATE] (the “Effective Date”); and
 - 4.1.2. continue (unless and until terminated in accordance with its terms) until the expiry of [sixty (60)] months from the Effective Date,
(the “Initial Term”).

5. FEES

- 5.1. The Fees payable as consideration for the Platform Services are as described in, and shall be calculated in accordance with, Appendix 1.
- 5.2. The Fees are payable in:
- 5.2.1. accordance with the Platform GTCs; and
 - 5.2.2. British Pound Sterling (GBP(£)).
- 5.3. The Supplier may raise its invoice for the Fees payable [annually] and in [advance] of the Platform Services in accordance with clause 17 of the Platform GTCs.

6. NOTICES

- 6.1. **Supplier:** [name] (or their successor), [job title], [e-mail address], and the address specified in paragraph 2.1.
- 6.2. **Customer:** [name] (or their successor), [job title], [e-mail address], and the address specified in paragraph 2.1.

7. EXECUTION

Agreed by the parties through their duly authorised representatives on the Effective Date:

For and on behalf of **HyBird Ltd.**

For and on behalf of **CUSTOMER**

Signed.....

Signed.....

Print Name.....

Print Name.....

Job Title.....

Job Title.....

Date.....

Date.....

Appendix 1

Platform Services
(the commercial terms)

1. Commercial Terms

Topic	Summary
Platform	☐ Clarity Platform
	☐ Mobile Application ☐ AR Function
Support	[Describe support level purchased e.g., Premium]
Go-live Date	[The date on which the Professional Services under Order Form No. [•] (<i>Transition and implementation</i>) are completed in accordance with its terms] [OR] [The Effective Date].
Customer's Sites (i.e., the site(s) entitled to use the Platform for the purposes of §10 of the Platform GTCs)	[•]
EAM Platform (i.e., the Customer's (or third party licensed) enterprise asset management (EAM) system)	[•]
Licence Conditions (i.e., the number individual items of Equipment that may be managed through the Platform)	
Fees	[•]
Customer's Responsibilities	[•]
Supplier Key Contact	[•]
Customer Key Contact	[•]

2. Special Conditions

2.1. The following Special Conditions shall apply to this Order Form:

- 2.1.1. [this Order Form is made under, and is subject to, the Master Agreement (*Wrapper*) agreed between the parties dated [date].]
- 2.1.2. [the parties agree that the Platform GTCs are amended and/or supplemented as follows: [•]].